You are about to embark on an amazing educational journey.

Occasionally, you will need assistance and NBCC is here for you. The Student Success Centre (also called Student Services) offers professional assistance and support to help you reach your full potential.

NBCC’s mission is to provide programs and services guided by our key values: equitable service to all students, confidentiality, student-centred approach and informed decision-making.

MENTAL HEALTH AND WELLBEING

NBCC students have access to supports in the community as well as on campus. If you find yourself in need of mental health support within your community please reach out:

The keep.meSAFE Mental Wellness Student Support Program provides all NBCC students access to a network of professional counsellors where students with unique circumstances can be matched with a counsellor who understands these experiences in the preferred language and preferred culture of the student. All NBCC students can access this diverse 24/7 support by:

- Downloading the My SSP App (available from the App store/Google Play) or Calling 1.844.451.9700
- Canadian Mental Health Association
  (506) 455-5231
  info@cmhanb.ca
- CHIMO 24 Hour Crisis Line
  1 (800) 667 5005
  www.chimohelpline.ca
STUDENT SERVICES REPRESENTATIVES
We are here to provide front line services such as registration, tuition payments, confirmations of enrolment and transcript requests. We work closely with other campus reps and the registrar’s office to provide a consistent level of service to all students.

RECRUITMENT ADVISOR
I am here to engage students by providing information on the college’s many programs, the entry requirements and availability. I also lead strategic enrolment activities like the open house, test drive and college preview day.

CAREER AND WELLBEING COUNSELLORS
We are here to support students in their transition to college. Once you are here, we help with issues around well-being, and answer questions on a variety of topics.

LIBRARY COMMONS STAFF
We are here to help students access print and online learning resources and offer computers and printers for research and coursework. We also provide a quiet and welcoming space for students to study and work.

MANAGER, STUDENT DEVELOPMENT
I am here to help students with any questions or concerns they may have about their college experience and NBCC’s many services and supports. I also act as the lead for the campus Student Success Team.

INDIGENOUS STUDENT ADVISOR
I am here to support Indigenous students in their learning journey at NBCC and to assist in accessing the many supports and services that NBCC has to offer. I also promote Indigenous culture to all students and staff.

INTERNATIONAL SUPPORTS
We are here to help support you as you study and live in a new country. We will provide you with workshops and fun events to help you adjust to life in Canada.

ACCESSIBILITY SERVICES
We are here to help students achieve their full academic potential and can offer student supports including access to assistive technology, tutoring, note-taking and tips on study skills.