NBCC Technology Refresh Strategy

OVERVIEW

New Brunswick Community College (NBCC) recognizes that technology is an integral part of teaching, research, and administration. It is our intention to provide appropriate and current technology to all staff, and to make provisions for updating that technology on a regular basis.

“PC life cycle services extend from acquisition to disposal. Failure to take a holistic view of PC life cycle services will raise total cost of ownership.” – Gartner

1.0 COMPUTER REPLACEMENT

NBCC has implemented a 4-year replacement cycle of computers for all full-time staff:

- To determine eligibility, Information Solutions will review the current inventory of computers on a yearly basis and replace one quarter of the inventory based on the age of the equipment.
- All full-time employees will be provided with the standard computer available at time of purchase.
- Additional components such as ergonomic keyboards or alternate configurations may be required in some cases. These situations will be reviewed on a case-by-case basis but are not provided for within the regular refresh budget.
- Managers may request additional computers for secondary needs (part-time staff, testing, etc). Depending on purpose of these machines, computers that have already been refreshed may be used and will not be considered part of the normal replacement cycle. When a computer is replaced, the old computer will be removed by Information Solutions staff to be redeployed or recycled.
- Monitors, docking stations and other peripherals will only be replaced if they are no longer functioning or the technology changes rendering the hardware inoperable.

2.0 PROJECTOR REPLACEMENT

NBCC has implemented a replacement cycle for data projectors for classroom use as follows:

- Data Projectors and replacement bulbs will be replaced if they are no longer functioning or the technology changes rendering the hardware inoperable.

Contact: NBCC IS Manager